

## The Honnen Pledge

*Available exclusively on all new & qualifying John Deere Equipment*

Customer: \_\_\_\_\_ Model: \_\_\_\_\_ Serial # \_\_\_\_\_

Honnen Pledge Expires: \_\_\_\_\_ Basic Warranty Expires: \_\_\_\_\_

Extended Warranty Expires: \_\_\_\_\_

- **INCLUDED** John Deere basic manufacturer warranty. Basic Warranty and Honnen Pledge run concurrently.
- **INCLUDED** A comprehensive new machine walk-around and orientation at the time of delivery.
- **INCLUDED** Travel time for all warranty related field service calls for the balance of the John Deere basic manufacturer warranty period.
- **INCLUDED** Guaranteed service response time for down machines within 1 business day of notification to our field service personnel.
- **INCLUDED** A loaner machine if your machine is out of service longer than 48 hours from initial call to our service department during the John Deere basic manufacturer warranty period.
- **INCLUDED** Parts & Service Support 24 hours-a-day / 7 days-a-week (not subject to emergency service call fees).
- **INCLUDED** Guaranteed 24 hour parts availability on all consumable, periodic service, and repair parts installed in less than two hours or the cost to ship the parts to you will be free.
- **INCLUDED** A 25-point inspection at the end of the basic manufacturer warranty period.



Date: \_\_\_\_\_

Honnen Employee Signature: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

### TERMS AND CONDITIONS:

- Pledge is only valid on machines sold by Honnen Equipment & located within Honnen Equipment's AOR.
- Service response time valid during normal business hours: Monday – Friday, 7 a.m. – 5 p.m.
- Loaner machines will be like models when available. Customer is responsible for pick up and delivery of loaner and / or machine transfer freight.
- Loaner usage and terms subject to all standard Honnen Equipment rental & demo guidelines.
- 24 Hour parts availability is for parts critical codes 11,12, and 14 only.